West Hants Regional Municipality Water Utility

Consumption Report Summary

2026/2027 Quarter 2 (July-Sept)

Note: Values are in cubic meters

Windsor Water Treatment Plant Distribution Area

Fiscal Year	2025/2026		2026/2027				
	Total	Quarterly Average	Q1	Q2	Q3	Q4	Total
Billed Consumption	611,295	152,824	148,546	162,936	0	0	311,482
Treated Plant Flows	1,275,855	318,964	295,367	320,305	0	0	615,672
Non-Revenue Water	664,560	166,140	146,821	157,369	0	0	304,190
%	52.1%	52.1%	49.7%	49.1%	0.0%	0.0%	49.4%

Falmouth Water Treatment Plant Distribution Area

Fiscal Year	2025/2026		2026/2027				
	Total	Quarterly Average	Q1	Q2	Q3	Q4	Total
Billed Consumption	157,611	39,403	35,938	45,984	0	0	81,922
Treated Plant Flows	266,193	66,548	61,086	79,564	0	0	140,650
Non-Revenue Water	108,582	27,145	25,148	33,580	0	0	58,728
%	40.8%	40.8%	41.2%	42.2%	0.0%	0.0%	41.8%

Hantsport Water Treatment Plant Distribution Area

Fiscal Year	2025/2026		2026/2027				
	Total	Quarterly Average	Q1	Q2	Q3	Q4	Total
Billed Consumption	114,202	28,550	30,598	35,276	0	0	65,874
Treated Plant Flows	165,220	41,305	46,280	64,787	0	0	111,067
Non-Revenue Water	51,018	12,754	15,682	29,511	0	0	45,193
%	30.9%	30.9%	33.9%	45.6%	0.0%	0.0%	40.7%

Total Distribution Area Summary

Fiscal Year	2025/2026		2026/2027				
	Total	Quarterly Average	Q1	Q2	Q3	Q4	Total
Billed Consumption	883,108	220,777	215,082	244,196	0	0	459,277
Treated Plant Flows	1,707,268	426,817	402,733	464,656	0	0	867,389
Non-Revenue Water	824,160	206,040	187,651	220,460	0	0	408,111
%	48.3%	48.3%	46.6%	47.4%	0.0%	0.0%	47.1%

Closed Accounts	93	2.3%
Adjusments	3	0.1%

Comments: This new consumption report will provide a hollistic view of each of our water treatment plant distribution areas by capturing non-revenue water and identifying where we should focus our resources in addressing system loss. A continuous signifcant leak in the Hantsport Distribution system contributed to the higher non-revenue water in Q2. It was difficult to locate and fix but is now repaired.

West Hants Regional Municipality Water Utility

Consumption Report Summary

2026/2027 Quarter 2 (July-Sept) - Detailed Balance Report

Note: Values are in cubic meters

Windsor Water Treatment Plant Flows 320,305				
Authorized Consumption 175,329		Water Losses 144,976		
Billed Consumption (Metered Consumption) 162,936	Unbilled Consumption (Flushing & Fire Flows) 12,392	Apparent Losses (Unauthorized Use & Meter Err.) 4,253	Known Real Losses (Reported Leakage & Breaks) 1,500	Unknown Real Losses (Leakage & Breaks) 139,224
Revenue Water 162,936 50.9%	Non-Revenue Water 157,369 49.1%			
Accounted for Water 181,081 56.5%				Unaccounted for Water 139,224 43.5%

Falmouth Water Treatment Plant Flows 79,564				
Authorized Consumption 48,755		Water Losses 30,809		
Billed Consumption (Metered Consumption) 45,984	Unbilled Consumption (Flushing & Fire Flows) 2,771	Apparent Losses (Unauthorized Use & Meter Err.) 1,426	Known Real Losses (Reported Leakage & Breaks) 300	Unknown Real Losses (Leakage & Breaks) 29,083
Revenue Water 45,984 57.8%	Non-Revenue Water 33,580 42.2%			
Accounted for Water 50,481 63.4%				Unaccounted for Water 29,083 36.6%

Hantsport Water Treatment Plant Flows 64,787				
Authorized Consumption 42,669		Water Losses 22,118		
Billed Consumption (Metered Consumption) 35,276	Unbilled Consumption (Flushing & Fire Flows) 7,393	Apparent Losses (Unauthorized Use & Meter Err.) 825	Known Real Losses (Reported Leakage & Breaks) 11,650	Unknown Real Losses (Leakage & Breaks) 9,643
Revenue Water 35,276 54.4%	Non-Revenue Water 29,511 45.6%			
Accounted for Water 55,144 85.1%				Unaccounted for Water 9,643 14.9%