

West Hants Regional Municipality Water Utility

Consumption Report Summary

2026/2027 Quarter 1 (April-June)

Note: Values are in cubic meters

Windsor Water Treatment Plant Distribution Area							
Fiscal Year	2025/2026		2026/2027				
	Total	Quarterly Average	Q1	Q2	Q3	Q4	Total
Billed Consumption	611,295	152,824	148,546	0	0	0	148,546
Treated Plant Flows	1,275,855	318,964	295,367	0	0	0	295,367
Non-Revenue Water	664,560	166,140	146,821	0	0	0	146,821
%	52.1%	52.1%	49.7%	0.0%	0.0%	0.0%	49.7%

Falmouth Water Treatment Plant Distribution Area							
Fiscal Year	2025/2026		2026/2027				
	Total	Quarterly Average	Q1	Q2	Q3	Q4	Total
Billed Consumption	157,611	39,403	35,938	0	0	0	35,938
Treated Plant Flows	266,193	66,548	61,086	0	0	0	61,086
Non-Revenue Water	108,582	27,145	25,148	0	0	0	25,148
%	40.8%	40.8%	41.2%	0.0%	0.0%	0.0%	41.2%

Hantsport Water Treatment Plant Distribution Area							
Fiscal Year	2025/2026		2026/2027				
	Total	Quarterly Average	Q1	Q2	Q3	Q4	Total
Billed Consumption	114,202	28,550	30,598	0	0	0	30,598
Treated Plant Flows	165,220	41,305	46,280	0	0	0	46,280
Non-Revenue Water	51,018	12,754	15,682	0	0	0	15,682
%	30.9%	30.9%	33.9%	0.0%	0.0%	0.0%	33.9%

Total Distribution Area Summary							
Fiscal Year	2025/2026		2026/2027				
	Total	Quarterly Average	Q1	Q2	Q3	Q4	Total
Billed Consumption	883,108	220,777	215,082	0	0	0	215,082
Treated Plant Flows	1,707,268	426,817	402,733	0	0	0	402,733
Non-Revenue Water	824,160	206,040	187,651	0	0	0	187,651
%	48.3%	48.3%	46.6%	0.0%	0.0%	0.0%	46.6%

Closed Accounts	73	1.8%
Adjustments	5	0.1%

Comments: This new consumption report will provide a hollistic view of each of our water treatment plant distribution areas by capturing non-revenue water and identifying where we should focus our resources in addressing system loss.

West Hants Regional Municipality Water Utility
Consumption Report Summary
2026/2027 Quarter 1 (April-June) - Detailed Balance Report
Note: Values are in cubic meters

Windsor Water Treatment Plant Flows				
295,367				
Authorized Consumption		Water Losses		
161,303		134,064		
Billed Consumption (Metered Consumption)	Unbilled Consumption (Flushing & Fire Flows)	Apparent Losses (Unauthorized Use & Meter Err.)	Known Real Losses (Reported Leakage & Breaks)	Unknown Real Losses (Leakage & Breaks)
148,546	12,758	3,877	4,200	125,987
Revenue Water	Non-Revenue Water			
148,546	146,821			
50.3%	49.7%			
Accounted for Water				Unaccounted for Water
169,380				125,987
57.3%				42.7%

Falmouth Water Treatment Plant Flows				
61,086				
Authorized Consumption		Water Losses		
38,679		22,407		
Billed Consumption (Metered Consumption)	Unbilled Consumption (Flushing & Fire Flows)	Apparent Losses (Unauthorized Use & Meter Err.)	Known Real Losses (Reported Leakage & Breaks)	Unknown Real Losses (Leakage & Breaks)
35,938	2,741	1,114	0	21,293
Revenue Water	Non-Revenue Water			
35,938	25,148			
58.8%	41.2%			
Accounted for Water				Unaccounted for Water
39,793				21,293
65.1%				34.9%

Hantsport Water Treatment Plant Flows				
46,280				
Authorized Consumption		Water Losses		
37,896		8,384		
Billed Consumption (Metered Consumption)	Unbilled Consumption (Flushing & Fire Flows)	Apparent Losses (Unauthorized Use & Meter Err.)	Known Real Losses (Reported Leakage & Breaks)	Unknown Real Losses (Leakage & Breaks)
30,598	7,298	716	500	7,168
Revenue Water	Non-Revenue Water			
30,598	15,682			
66.1%	33.9%			
Accounted for Water				Unaccounted for Water
39,112				7,168
84.5%				15.5%