

From: [Abraham Zebian](#)
To: [Alicia Hennessey](#)
Cc: [Rupert Jannasch](#); [Scott McLean](#); [Chrystal Remme](#); [Paul Wheadon](#); [Debbie Francis](#); [Bob Morton](#); [Mark Phillips](#); [Kayla Leary-Pinch](#); [Paul Morton](#); [John Smith](#); [Bonnie Smith](#); [Jim Ivey](#); [Deanna Snair](#)
Subject: Re: Windsor Stormwater Management Plan Question
Date: October 15, 2025 7:47:36 PM

On Oct 15, 2025, at 6:36 PM, Hennessey, Alicia [REDACTED] wrote:

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Hello again,

I am sure you would all agree that last night's presentation from CBCL on the Stormwater Management Plan was very informative. I truly feel like it gives some hope to Windsor's future to have this issue finally fixed. With that being said, it also brought my fears to reality about the timelines.

Even if everything goes perfect (which, when does it ever?), we would not see any relief from flooding until 2032 at the absolute earliest. This is a lot of time to stress over CSOs and to be subject to the wastewater in our homes.

I am requesting the buyout report/plan be brought back to Council's table to have discussions on it and to vote on it.

I love Windsor. I run (and play in) the Ladies shinny hockey league with ASSC, my family are all snowboarders at Martock, my children are on organized sports here in Windsor, my husband and I have date nights downtown, we go for bike rides on the paths, walk our dog around our block, attend the Winter thing, garlic fest, Christmas market at the rink, the market at the park, sit at the waterfront having tea... we have no desire to leave Windsor but we cannot be expected to stay in a house that is going to continue to flood with municipal CSO for another 6+ years.

I beg you, please bring the buyouts back on the table so we can move on with our lives and enjoy Windsor once again. We moved to Windsor in 2015 and got 6 blissful years here before the first major CSO. I want nothing more than to be able to enjoy our town again without this weight on our shoulders.

Thank you once again,
Alicia

I beg you, please bring the buyouts back on the table so we can move on with our lives and enjoy Windsor once again. We moved to Windsor in 2015 and got 6 blissful years here before the first major CSO. I want nothing more than to be able to enjoy our town again without this weight on our shoulders.

Thank you once again,

Alicia

On Oct 11, 2025, at 3:12 PM, Abraham Zebian
<Mayor.Zebian@westhants.ca> wrote:

Thank you for the follow up Alicia. Yes, the Utility Rebate program is income based and I understand that may create limitations for some households to apply.

CAO Phillips has presented all the information to council on a draft buy-out program and what it may look like. To date, council has received the information it requested but hasn't given direction. As chair of council, I await councils direction.

I truly hope you and yours have a happy Thanksgiving.

Mayor Abraham Zebian
West Hants Regional Municipality
76 Morrison Drive, Windsor, NS B0N 2T0
902-790-1566

On Oct 11, 2025, at 3:02 PM, Hennessey, Alicia
<AHennessey@hrce.ca> wrote:

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Hi Abe,

Thank you for such a quick reply.

The utility rebate program is income based, isn't it? We would not qualify for that and we do not need support for financial reasons, we need support as municipal materials continue to flood and pollute our homes and properties, which is what the sewer credit charge's purpose is for (is my understanding). Would Council be

waiting for a directive from the CAO on the sewer credit program?

Thank you for the info. I read the report which is what triggered me to send an email.

I will definitely keep an ear and eye open for a public meeting from CBCL.

Thank you again and have a wonderful Thanksgiving,

Alicia

On Oct 11, 2025, at 2:56 PM, Abraham Zebian <Mayor.Zebian@westhants.ca> wrote:

**** EXTERNAL EMAIL** Exercise caution when opening attachments or clicking on links**

Hi Alicia. Thank you for the email.
To date, council has not given direction on a CSO Buyout Program or CSO sewer charge credit.

The municipality does have a utility rebate program(water and sewer) that many residents find helpful. Again, with any rebate, there are qualifying criteria that must be met.

CBCL will be presenting at this Tuesdays committee of the whole meeting on the storm water management plan. I believe there will be a follow up public meeting as well. The link to the meeting package is <https://westhants.ca/committee-of-the-whole/committee-of-the-whole-packages-april-2020-march-2021/2025-cotw-agenda-packages/7174-2025-10-14-committee-of-the-whole-package-pdf/file.html>

Kindest regards.

Mayor Abraham Zebian
West Hants Regional Municipality
76 Morrison Drive, Windsor, NS B0N 2T0

902-790-1566

On Oct 11, 2025, at 2:22 PM,
Hennessey, Alicia
<AHennessey@hrce.ca> wrote:

Caution [External Email]

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Hello everyone,

I hope you all had a restful summer.

I'm reaching out to you all to get some information or an update on the CSO Sewer Charge Credit for events on private properties and the CSO Buyout Program.

I'm especially concerned about the buyout program because, with CBCL's stormwater plan, the earliest any improvements for Stannus Street would happen is 2032, assuming planning and funding start right away. That means our homes could be at risk of CSO flooding for more than 11 years (our first major flooding was in 2021). It's important to understand buyout options as a way to protect our families from a risk that is no fault of our own.

To put this into perspective:
my youngest child is 7 now.
He was 2, almost 3, when the
first flood hit. By the time any
improvements happen, he'll
be 14, my middle child 16,
and my oldest 18. Imagine
having to throw out toys,
school projects, and crafts
year after year, or building
benches and platforms to
store your belongings, only to
have humidity from the floods
ruin them anyway, even with
multiple dehumidifiers
running.

We first asked about buyouts
in 2023. It's been two years of
uncertainty, and we've put
important upgrades on hold
because we didn't know if our
house would be bought and
torn down. In summer 2024,
our then Counsellor, told us
to start looking for a new
home.

It has been almost 4.5 years
of constant stress. The weight
of worrying about flooding,
our health, moving, finances
to clean up/repair, and our
mental well-being, is
overwhelming.

I understand these processes
take time, but we need

communication. Please keep us in the loop about the CSO Sewer Charge Credit for events on private properties and the CSO Buyout Program, and help us understand the stormwater plan CBCL created. We cannot live with this worry for another 6+ years.

Thank you,

Alicia Hennessey- Stannus
Street resident