

From: [Amanda Dunfield](#)
To: [Mark Phillips](#); [Deanna Snair](#); [Abraham Zebian](#); [Rupert Jannasch](#); [Scott McLean](#); [Mark McLean](#); [Jeff Hartt](#); [Debbie Francis](#); [Bob Morton](#); [Ed Sherman](#); [Paul Morton](#); [John Smith](#); [Jim Ivey](#); [Laurie Murley](#)
Subject: 2024. 05.28 WINDSOR COMBINED SEWER OVERFLOWS [J. Moore: Stannus Street (south)]
Date: June 21, 2024 10:38:28 AM

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From: Jennifer Moore [REDACTED]
Date: Tue, May 28, 2024 at 8:30 AM
Subject: Stannus Street (south)
To: Jim Ivey <jivey@westhants.ca>, Laurie Murley <lmurley@westhants.ca>
CC: Amanda Dunfield [REDACTED] Hennessey, Alicia [REDACTED] Keith Aucoin [REDACTED] Peter Moore [REDACTED]

Good morning Councillor Ivey and Councillor Murley ,

I wanted to thank you for taking the time to meet with myself and residents of south Stannus Street about our ongoing flood issues. I felt, it was refreshing to feel and be heard.

I mentioned in the meeting that while watching the last COTW meeting, I felt hopeless for the first time since the 2021 flood. For the past three years, I managed to hold on to the believe that something would and could be done to help us. I now believe that a solution to flood issues is not based on protecting residents and will fall into the timeline that was planned to meet the federal mandate of separating the system for which an engineered solution is required.

It is very telling to note that during the recent water main break, the water followed a path across Victoria park directly to the catch basin at the end of our driveway at 406 Stannus Street. It is no wonder the system, at this location, is overwhelmed during even short rain events when water flows from ALL directions. These manholes and catch basins receive water from the park and street and it is a municipal responsibility to remove water from streets.

Furthermore, the measures publicly available to address flooding emergencies, ie: the 24/7 phone line which was unanswered when RCMP and citizen began called on May20/21, is not adequate as an emergency plan.

However, when directed by Council, to present a specific emergency plan for the flood zone, the Manager and Director of Public Works indicated the procedure manual sufficiently outlined all necessary measures and is diligently followed. The CAO stated nothing would be added unless requested by Council (again?). If we cannot assuredly access emergency help at any time, by calling this 24/7 phone line, what do we have?

Council needs to consider these issues separately: 1. the need to upgrade the system and 2. the need to protect the health and safety of residents. These are not mutually exclusive.

Thank you again for you time and all you do to bring awareness to this intolerable situation.

Jennifer Moore