

From: [Abraham Zebian](#)
To: [Deanna Snair](#)
Subject: Fwd: home flooding on Sunset Ave.
Date: July 16, 2024 8:32:50 PM

From: Catherine Ross
Date: July 16, 2024 at 1:25:19 PM ADT
To: Abraham Zebian <AZebian@westhants.ca>
Cc: MLA Office <melissa.mlaoffice@gmail.com>, Laurie Murley <lmurley@westhants.ca>, Jim Ivey <jivey@westhants.ca>, Todd Richard <trichard@westhants.ca>, Ashley Smith <ASmith@westhants.ca>, Troy Burgess <tburgess@westhants.ca>
Subject: home flooding on Sunset Ave.

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Dear Mayor Zebian,

I am writing as a homeowner on [REDACTED] Sunset Ave. in Windsor.

Last year, during the terrible flooding of July 23rd/24, our house and other houses along our short street experienced significant basement flooding. At that time, the public works department did respond to my request and came to check things out. They scoped the sewer/water line and established that it was clear. The cause, they said, was due to a "once in 100 years" event of exceptional rain which the line could not handle. I had to accept that response and hope it wouldn't happen again in my lifetime. My neighbour, who was the first to build and live on the street, insists that the sewer line installed at that time is, in no way, capable of handling the loads it now carries with all the additional homes added over the years.

I have lived in my home since 1991, 33 years, and during that time I have never flooded. Well, it happened again, on Thursday, July 11th/24. Yes, we had a lot of rain in a short period but, in my 33 years living here, I have experienced those

sorts of rains without any flooding at all. What has changed?

The house next to me also experienced significant flooding, 2nd, to answer a question I am sure will be asked, yes, we both have functioning backflow valves that were reinspected by a certified plumber on July 14/24. Another house of the 5 on our street had raw sewage cascading into their basement where some of their 5 children sleep. They have video footage that is appalling to look at. The owner of the 4th home on our street witnessed water spewing many feet up in the air out of the manhole cover across the street from her house. In her 10 years living there she has never seen that happen.

We were too busy battling the water at our house to take photos although we had shovels, additional pumps that I had purchased after last year's event, shop vacs and 4 friends helping us battle the waters. And, the moment the rain stopped, the water stopped coming in! Clearly, something has changed and the sewer/water line on this street cannot handle current loads.

It is hard to believe we are in this situation given our location at the top of a hill.

My intention in writing this letter is twofold:

1. To make you aware that the homes on Sunset Ave have incurred significant water and or sewer flooding.
2. To ask that the municipality take action immediately to become informed and to initiate remediation of this situation.

We pay significant property taxes and water/sewer charges for a system that is not working. Living in fear of leaving your home lest a thunderstorm happen, constantly checking the weather channel and your basement at the first sign of rain, and generally being in a constant state of anxiety is no way to live.

I will include all my contact information with the hopes that I hear from any or all of you very soon.

Cathy Ross

