



West Hants Water & Sewer Rate Changes, Effective April 1, 2026

These updated rates will be reflected on utility bills issued in July, 2026.

Water Rate Changes for *5/8" Meters Customers

Below are rates approved by the Nova Scotia Regulatory and Appeals Board (formerly NSUARB), effective April 1, 2026:

Rates in Effect	Water Rate	5/8" Meter Base Charge
April 1, 2025 - March 31, 2026	\$2.71/m ³	\$78.81/quarter
April 1, 2026 - March 31, 2027 (New)	\$2.91/m ³	\$85.72/quarter

*Find rates for all other meter sizes at westhants.ca/whrm-water-system-consolidation.html

Sewer Rate Changes for *5/8" Meters Customers

Below are Council approved rates effective April 1, 2026:

Rates in Effect	Sewer Rate	5/8" Meter Base Charge
April 1, 2025 - March 31, 2026	\$2.45/m ³	\$71.95/quarter
April 1, 2026 - March 31, 2027 (New)	\$2.63/m ³	\$77.60/quarter

*Find rates for all other meter sizes at westhants.ca/whrm-sewer-system-consolidation.html

Find the following (and more) at westhants.ca/financial-services

- Rate charts
- UARB Board Order
- Payment options
- Sample utility bill
- Water contracts
- Cancelling service
- Utility rebates
- Checking for leaks
- Water treatment

SEWER SYSTEM



Questions? Reach out to the Utility Clerk at 902-798-8391, ext. 107 or sbarnett@westhants.ca

West Hants Regional Municipality
PO Box 3000, 76 Morison Drive,
Windsor, NS, B0N 2T0
902-798-8391 • westhants.ca



West Hants
something inspiring awaits



LEAD TESTING PROGRAM

Sign up for lead testing and be entered to win a \$50 gift card of your choice. Each year, the Municipality offers free testing for lead and copper to eligible water utility customers. Samples will be collected from program participants in September.

For details on the program and eligibility visit:

westhants.ca/lead

Or contact 902-798-8391 Ext. 130

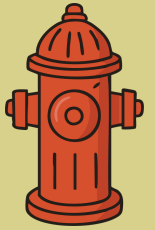
Email: vpineo@westhants.ca



UPCOMING HYDRANT FLUSHING

Hydrant flushing will be taking place in these areas on the following dates:

- Three Mile Plains, May 4 - May 8
- Windsor, May 11 - May 15
- Falmouth, May 18 - May 22
- Hantsport, May 25 - May 29



Any questions or concerns please contact:

PW Admin Karrie Ritchie 902-798-8391 Ext. 125

Email: kritchie@westhants.ca

SEWER MAINTENANCE

You may see a large "Vacuum Truck" in your area parked next to a manhole. This will be cleaning the sewer mains and vacuuming out any accumulated debris and material. Jet rodding uses high-pressure water to clear debris from municipal sewer lines. While this is standard maintenance, the high pressure can occasionally cause air to travel back through your home's service line, potentially causing splashing in toilet or floor drains.

This is also a reminder of the importance of having a well-maintained backwater flow valve (backwater valve) in your home. A properly functioning valve is your primary line of defense against sewer backups. We strongly recommend that residents regularly inspect and clean their valves to ensure they are free of debris and functioning correctly to protect your property.



WATER MAIN BREAK? OR OTHER IMPORTANT PUBLIC WORKS NOTICES?

Notifications are posted on the Municipal Facebook Page. Not on Facebook? Visit us at www.westhants.ca scroll down past the latest news and you can view all facebook posts.



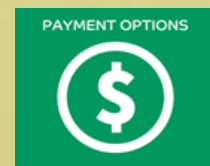
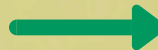
FOLLOW US ON
FACEBOOK

@West Hants Regional Municipality

PAYING YOUR UTILITY BILL ONLINE

Please remember to enter all 10 digits of your account number when making an online Utility payment without including the decimal.

Look for this icon!



For more information on making a payment visit:

<https://westhants.ca/financial-services.html>

PURCHASED A PROPERTY ON MUNICIPAL WATER AND SEWER?

If you are a new resident of West Hants or moving to a new location in the municipality and your property is connected to municipal water and sewer, it is required that you sign a water contract 5 business days before the closing date.

SOLD A PROPERTY ON MUNICIPAL WATER AND SEWER?

Don't forget to cancel your water services. Please give 5 business days notice before your closing date.

ARE YOU ON MUNICIPAL SEWER?

There is a Rebate available! Deadline to apply is July 31st, 2026. Please call the office for more information (902) 798-8391.



West Hants
something inspiring awaits

